Name:

Case Study: **“Troubled Computer Programmer”**

**ANALYSIS PROCESS**

* **UNDERSTANDING THE SITUATION**

A. List and number the pertinent facts

**NUMBER FACT**

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| --- | --- |
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B. Which of these raises an ethical issue? What is the possible harm?

**Fact Number Possible Harm**

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| --- | --- |
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C. List all of the pertinent stakeholders in this situation.

* **ISOLATE THE ETHICAL DILEMMA**

A. What needs to be resolved immediately?

B. Who needs to take action, and what should that action be?

* **ANALYZE THE ALTERNATIVES**
1. If action is taken, who will be harmed?
2. If action is not taken, who will be harmed?
3. Does action or inaction result in the least harm?
4. If action is taken, who will benefit?
5. If action is not taken, who will benefit?
* **DECIDE AND IMPLEMENT**

A. Based on your analysis, should action be taken? If so, by whom? If no action is indicated, why is this preferable? How do you ethically justify your decision?

B. List the specific steps needed to implement your decision.

C. How are the major stakeholders affected by these actions?

D. What long-term changes would help to prevent a similar dilemma in the future?